

SERVICES PROVIDED BY QUIRINDI HOME SUPPORT SERVICE—MSO

Shopping Access Car:

Runs each Thursday morning in Quirindi town area only. The bus will pick up from your home and deliver you and your parcels back home.

If you need assistance a Carer will be in the car to help you with your shopping.

Bookings are made by phoning the Quirindi Home Support Service Office on 6746 4545.

Quirindi Home Support Service

Shopping/Medical Bus to Tamworth:

This service is on the 3rd Tuesday of each month. Departs from the Quirindi Home Support Service Centre at 8.30 a.m.

Carers are on the bus to provide assistance on the bus. The bus picks up from your home.

To book phone 6746 4545

Hydrotherapy Pool Bus Run:

This is a weekly service to the Hydrotherapy Pool In Tamworth every Thursday afternoon, picking up at Werris Cree and Currabubula. The bus departs the Quirindi Home Support Service Centre at 12 MD returning approx. 4.15 p.m.

Carers are on the bus to provide assistance on the bus and at the pool.

To book phone 6746 4545

Premer Car Run—

2nd Tuesday of every 2nd month picking up at Caroona, Spring Ridge, Werris Cree and Currabubula. Departs Premer at approx. 9 a.m..

For bookings phone the Quirindi Home Support Service Office on 6746 4545.

Car transport is available for those needing medical appointments outside the town limits or for isolated clients who need to do shopping in Quirindi.



Men's Day Outing:

Is held 3rd Friday of each month. Morning tea and lunch are provided in the cost. Carers are on the bus at all time. Assistance is available if required.

Cost \$25.00

Men's Lunch:

Is held on the 2nd Wednesday of the month at 12.30 p.m. Lunch is at own expense.

Ladies Day Lunch at RSL:

Held 1st Wednesday of each month. Enjoy good company and social interaction.

Cost is \$7.50

Craft Day:

Is held at the Quirindi Home Support Service Centre the 2nd Tuesday of each month, morning tea and lunch provided.

Cost is \$8.00

\$12.00 if items purchased for craft.

Ladies Day Outing:

Is held 4th Friday of each month. There are Carers on the bus at all times so assistance is available if required. Morning tea and lunch are provided in the cost.

Cost is \$25.00

Carers Meetings:

Are held on the 4th Wednesday of each month at 2.00 p.m. in the Quirindi Home Support Service Centre.

Food Service—Meals on Wheels:

Are available in all areas of Liverpool Plains Shire Council

For anyone living in the Liverpool Plains Shire area that requires any of the Services that the Quirindi Home Support Service—MSO has to offer, please phone the **Quirindi Office on—6745 4545**

Other Activities and Services with Quirindi Home Support Service—MSO please ask for details.

- **Annual 4 day Holiday**
- **Seniors Week activities**
- **Monthly Newsletter**
- **Carer's Overnight Retreats—twice a year**
- **Referral Service**
- **Hydrotherapy Pool Group overnight trip to Moree - twice a year**
- **Carers Week**

For more information on any of the Quirindi Home Support Service—MSO Services or for bookings on any of the activities please phone the Centre and speak to Kay, Jeanette or Maureen. Phone Number—6746 4545

CAN EVERYBODY BE HELPED?

In the first instance, new Clients should call the My Aged Care Contact Centre on **1800 200 422** for initial screening. Should you be deemed eligible for service you will be referred to the Regional Assessment Staff for a full assessment. If you would like more information regarding this process, or require assistance to access this service do not hesitate to call or visit the Quirindi Home Support Service Office

The aim of the Quirindi Home Support Service—MSO is to assist the frail aged and people with disabilities to live independently in the community for as long as is practical.

HOW MUCH WILL IT COST

All transport services are funded by Oxley Community Transport Service Inc.



Costs are listed below -

- Local Shopping Car \$5.00
- Shopping/Medical Bus to Tamworth \$12.00
- Hydrotherapy Pool Bus \$10.00
plus \$5.00 for the pool
- Home Support Service Car to Tamworth \$30.00
- Premer Medical Run \$12.00

Client Information and Confidentiality

Your information will only be shared with other service providers with your informed consent. You will usually be asked to give consent in writing in some circumstances verbal consent can be given over the telephone.

You and/or Advocate have the right to withdraw your consent to the release of information at any time.

You and/or Advocate have the right to access any personal information about you, held by the Quirindi Home Support Service—MSO. Your information will be kept secure at all times.

Complaints:

Quirindi Home Support Service welcomes feedback from Consumers. Feedback or complaints may be either verbal or in writing.

Please address any such correspondence to the Coordinator.

WHERE CAN I GET MORE INFORMATION ON QUIRINDI HOME SUPPORT SERVICE—MSO

Coordinator: Kay Wheeler
Jeanette Marr
Maureen Harrison

Contact the Home Support Service Office on:

Phone: 6746 4545
Fax: 6746 2893
Email: kay.wheeler@lpsc.nsw.gov.au

Address: Cnr. Station & Dalley Streets
Quirindi NSW 2343

Postal Address: P.O. Box 152
Quirindi NSW 2343

There will be days when the Quirindi Home Support Service Office is unattended, please phone and leave your name and phone number on the answering machine and Kay, Jeanette or Maureen will return your call.

Office Hours: Monday to Friday
8.30 a.m. to 4.00 p.m.

Information is also available:

- In the Consumers Handbook ask Staff for a copy
- Your Doctor
- The Quirindi Health Service
- Liverpool Plains Shire Council
- Local Library
- Community Health



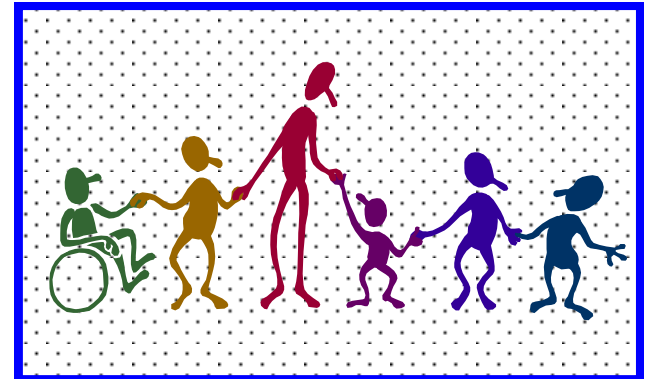
Interpreting Services are available 24 hours
7 days per week by phoning

131450

COMMONWEALTH HOME SUPPORT PROGRAM (CHSP)

*This Service is Funded by the Australian
Government Department of Social Services*

QUIRINDI HOME SUPPORT SERVICE MULTI SERVICE OUTLET SERVICING THE LIVERPOOL PLAINS SHIRE



Caring for our Community



Supported by



Phone No: 1800 200 422

Disclaimer: The information provided in this Brochure was the best to the knowledge of the developer at the time